UDIT NARAYAN SINGH

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Technology Analyst / Mobility Designer

Summary

Mobility Component Designer offering over 4.5 yrs of experience, currently responsible for designing solutions for suite of in life applications used for Engineering Workforce management in Telecom domain. Adept at formulating processes, requirement gathering, documentation & workflow mapping, to produce a feasible technical solution to meet business requirement & getting it implemented, thus achieving excellence in client satisfaction, productivity and profitability. Seamlessly interfaces with customers and personnel at all levels.

Have also worked previously as, **Application Support Professional** managing roll-outs, deployments, inlive issues or code bugs, from both functional & non functional point of view. Carried 250+ deployments, been part of 8+ successful roll outs in telecom domain utilizing an array of technology and software programs.

Subject matter expert the area of field engineering workforce management-telecom domain with exposure to agile methodology ,software development life cycle, Workforce management , Strategy, Business process re-engineering and Analytics.

Work experience

2013 - Currently Working Technology Analyst / Sr Systems Engineer

Infosys Limited

Currently responsible for designing solutions for suite of applications in the Engineering Workforce management area. From requirement gathering, to shaping it in understandable terms, documentation, mapping, interacting with client & other interfaces team to find a feasible solution & getting in implemented.

Previously worked as, Application & Production Support for multiple in-life applications, looking after all possible bits which come in play once the code is ready, managing roll outs, deployments, post deployment or other in-live issues or code bugs, from both functional & non functional point of view.

Onsite Experience: 16 Months, Ipswich U.K.

Client: British Telecom, UK

Education

2008 - 2012 Bachelor Of Technology

University Institute Of Engineer Technology, CSJM University Kanpur

	Passed graduation in Information Technology with 72.1 %
2006 - 2008	Intermediate (Class XII)
	Maharana Pratap Education Centre, Kanpur
	ISC Board, Science Stream, 73.66%
2004 - 2006	High School (Class X)
	St Anthony Senior Secondary School, Fatehgarh
	CBSE Board, Science Stream, 87%

Skills

Component Design (Telecom/Mobility Domain)	Data Mapping, Workflows, Design Management
Server & Databases	Linux, Oracle 11G
Languages & Technologies	SQL,C++,HTML, Python,Weblogic,Java, Unix & Data Analytics
Applications & Systems	HPSM, STORM, Microsoft Office Suite: Word, Excel, Outlook, PowerPoint
	—— Core Competencies ————————————————————————————————————

- Component Design
- Roll out Management
- Server Management
- Large Scale Transformation
- Change Management
- Data Analytics & Management
- Monitoring & Prod Support
- Field User Support
- Live Deployments
- Debugging & Troubleshooting
- Client Management
- Alerts & Traps management

ORGANIZATIONAL SKILLS/ROLES & RESPONSIBILITY

Appointed as SGT (Self Governance Team) Member by Infosys.

Appointed as "Overall Student Co-ordinator" of placement cell of UIET,K during Aug'11- Apr'12.

Successfully organized Job Fair & Youth Conclave, acting as Chief Co-ordinator for the event.

Successfully organized Techmart'11, a national level annual technical fest of UIET,K as Organiser (Marketing, Promotion & Event Management)

Part of the co-ordinating team for Tech-Spandan'10, a national level cul-techfestival of UIET,K. Held a position of Mentor during the successful organization of Spandan'12

Successfully organized the alumni meet of UIET, K: Sansmriti'12.

Successfully Co-ordinated various workshops including Robotics & Embedded System by Brics And MAD: Make a difference, workshop by HCL Technologies

Hobbies & Interests –

An avid Quora reader, loves to travel & explore country side, currently working on my own novel as a leisure pastime. Quick learner & team player, with positive, hardworking & go-getter attitude. References could be provided, if needed. Thanks